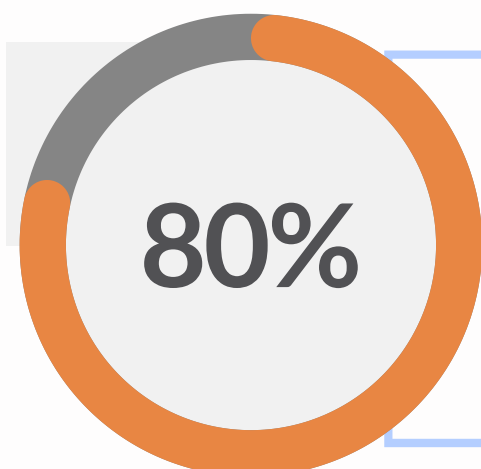# AppCentrix
## Enterprise Intelligence

# Avoid business service impact and lower MTTR

**80%**

Organisations apply machine learning and other analytics to minimise or eliminate superfluous alerts. EMA research has seen reductions in mean time to repair (MTTR) as high as 80% with the right analytic investments.

AppCentrix's AIOps and AI/ML-based IT platform helps you make the shift to business service management, giving you a customer-focused approach to align IT operations with business objectives.

There's a clear need for a unified view of "what's truly out there", and "how it works together". However, this unified view can only begin to bring full value to IT through an effective operations and ITSM handshake.

**70%** — **the time spent on root-cause identification before restoring a service**

Lacking any unified visibility and automated triage, teams wrestle with time-consuming, labour-intensive troubleshooting efforts.

**73%** — **spend more than half their time just maintaining status quo**

They are ill-equipped to adapt to accelerate application deployments, manage a cloud migration, boost security, and other strategic digital transformation initiatives.

**75%** — **of CMDB deployments fail**

**They are not built to handle today's huge volumes of frequently changing data**.

Ensuring optimal service performance in an ephemeral, hybrid environment comprised of legacy and modern apps is complex. It requires a deep understanding of how business services interact and collectively impact service performance.
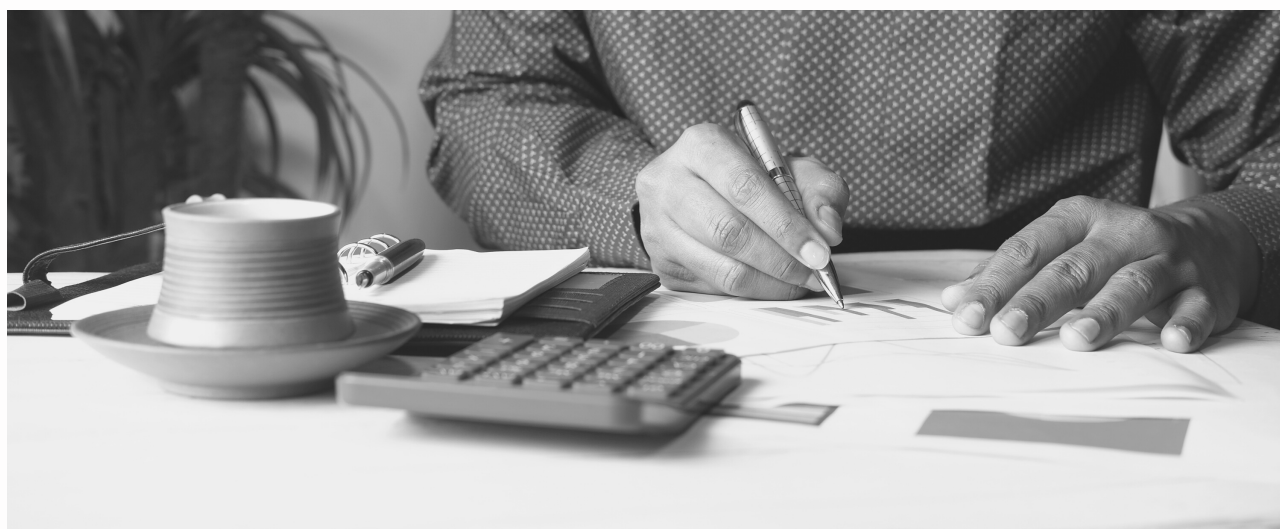


AppCentrix has the **advanced monitoring, ML-driven analytics, and automation** to **see, contextualise, and act** with ultimate **speed** and **efficiency**. Stay ahead of the unprecedented volume, velocity, and variety of data you're contending with today. Rather enhance your service levels, operational efficiency, and business results to contend with the seismic demands you'll be facing in the future.

We provide a comprehensive framework for viewing, prioritising, and managing the health of your critical business services. With AppCentrix and AIOps, our customers manage IT environments - at speed, at scale, in real-time.

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